

Gloucester City Council

Meeting:	Overview and Scrutiny Committee	Date:	07 June 2021
	Cabinet		16 June 2021
Subject:	Performance Monitoring Year End – 2020/21		
Report Of:	Cabinet Member for Performance and Resources		
Wards Affected:	All		
Key Decision:	No	Budget/Policy Framework:	No
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Appendices:	1. Performance Report Quarter 4 – 2020/21		

FOR GENERAL RELEASE

1.0 Purpose of Report

- 1.1 The purpose of this report is to inform Members of the Council's performance against key measures in Quarter 4 of 2020/21. Year on year comparisons have been added for 14 performance indicators, where data is available.

2.0 Recommendations

- 2.1 Overview and Scrutiny Committee is asked to consider the information contained in the report and make any recommendations to the Cabinet.
- 2.2 Cabinet is asked to **RESOLVE** that
- (1) The Quarter 4 Performance Report 2020/21 at Appendix 1 be noted.

3.0 Background and Key Issues

- 3.1 This report sets out the Council's performance against a set of 30 key indicators in the fourth quarter of 2020/21. The data charts show an overview of the whole year with reflection within the narratives.
- 3.2 Appendix 1 sets out the performance data, including comparative information where available. Where targets exist, these have been included along with a narrative to explain the data. A red (alert) threshold is included in some charts. Where performance is monitored as part of a contract, targets and red thresholds are set and revised as part of that process, where this is not the case and there is also no national target available, these have been determined during the service planning process in consultation with the relevant Cabinet Member.

3.3 The summary of KPIs is categorised by Short Term Trend. 13 measures have improved in the short term. Of the 10 measures that have worsened in the short term, 1 is red. Overall there are 11 measures at green, 5 at amber and 1 at red. There are 10 data only performance indicators and 3 where data is not yet available.

3.5 The ongoing Covid-19 pandemic has caused delays to availability of some data and the report has been produced with the latest available information. As more data becomes available the report will be updated.

3.6 Pages 19-24 include Year on Year comparisons for 14 indicators, this is where historical data is available.

4.0 Social Value Considerations

4.1 There are no social value implications in respect of the recommendations in this report.

5.0 Environmental Implications

5.1 There are no Environmental Implications in respect of the recommendations in this report.

6.0 Alternative Options Considered

6.1 There are no alternative options.

7.0 Reasons for Recommendations

7.1 The Council is committed to embedding a culture of Performance Management across the organisation and this report provides Members with an overview of corporate performance during the fourth quarter of 2020/21.

8.0 Future Work and Conclusions

8.1 As explained in paragraph 3.5, the development of the framework is an ongoing process.

9.0 Financial Implications

9.1 There are no financial implications resulting from the recommendations in this report.

(Financial Services have been consulted in the preparation this report.)

10.0 Legal Implications

10.1 There are no legal implications resulting from the recommendations in this report.

(One Legal have been consulted in the preparation this report.)

11.0 Risk & Opportunity Management Implications

- 11.1 The performance management system provides the opportunity to embed risk management within the performance framework by linking actions and PIs to risks, as well as having standalone risks.

12.0 People Impact Assessment (PIA) and Safeguarding:

- 12.1 This performance report is for information only, therefore a PIA is not required and there are no safeguarding matters to consider.

13.0 Community Safety Implications

- 13.1 There are no community implications resulting from the recommendations in the report.

14.0 Staffing & Trade Union Implications

- 14.1 There are no staffing and trade union implications resulting from the recommendations in the report.

Background Documents: None